Information Technology Unit
Virtual Private Network Service

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Why VPN?

- Telework
  - Allow user to answer their office phone remotely (additional cost for phone service)
  - Reach restricted resources
    - Off campus
    - Via wireless

- Allow vendor access
Getting a VPN account

- Complete Form
  - Faculty/Staff: http://tsd.gmu.edu/net/F0021_A.html
  - Vendor: http://tsd/gmu.edu/net/F0020_A.html

- Requirements
  - Staff
    - Supervisor approval
    - List of resources needed
  - Vendor
    - Must have sponsor
    - Expiration Date
    - List of equipment/IP addresses allowed to access
Using the Mason VPN

Processing the Request

- SDE incident
  - Supervisor approval

- Account creation (within 5 business days from Supervisor approval)
  - E-mail with link to VPN portal, FAQ, instructions and login information

- Portal
  - Staff/Faculty: https://sslvpn01.gmu.edu/telework
  - Vendor: https://sslvpn01.gmu.edu/consultant
Using the VPN

- Options
  - Web Bookmarks
  - Files
  - Terminal Sessions
  - Network Connect
Web Bookmarks

- **Standard Links**
  - Web Email and Calendar
  - Mason website
  - Patriotweb access

- **Tool bar**

- **Adding**
  - Click on “+” in menu bar
  - Enter Bookmark Name and URL
  - Choose Display options
  - Click on Add Bookmark
  - Secondary Tool Bar
Web Bookmarks

- Click on Web Bookmark
  - Window opens depending on preferences set
  - Icon set will show on window

- Deleting or changing order
  - Click on Panel Preferences
  - Select Bookmark
  - Choose “Move Up”, “Move Down”, “Sort by Name” or Delete
  - Or use the “Delete” icon on the Bookmark toolbar
Terminal Services

- Telnet or SSH requested
  - Similar to Web Bookmarks
Network Connect

- Network must be specified in request
- Click on “Start”
  - Places user in specific IP space allowing access to restricted resources
  - Can be customized
Questions

- **VPN Links**
  - Staff/Faculty: http://tsd.gmu.edu/net/Forms/F0021_A.html
  - Vendors: http://tsd.gmu.edu/net/Forms/F0020_A.html
  - FAQ: http://tsd.gmu.edu/net/FAQ/vpn.html
  - Instructions: http://tsd.gmu.edu/net/FAQ/vpn_instructions.html

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