

Information Technology Unit Virtual Private Network Service

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Why VPN?

➤ Telework

- ✓ Allow user to answer their office phone remotely (additional cost for phone service)
- ✓ Reach restricted resources
 - ❖ Off campus
 - ❖ Via wireless

➤ Allow vendor access

Getting a VPN account

➤ Complete Form

- ✓ Faculty/Staff: http://tsd.gmu.edu/net/F0021_A.html
- ✓ Vendor: http://tsd/gmu.edu/net/F0020_A.html

➤ Requirements

✓ Staff

- ❖ Supervisor approval
- ❖ List of resources needed

✓ Vendor

- ❖ Must have sponsor
- ❖ Expiration Date
- ❖ List of equipment/IP addresses allowed to access

Processing the Request

- SDE incident
 - ✓ Supervisor approval
- Account creation (within 5 business days from Supervisor approval)
 - ✓ E-mail with link to VPN portal, FAQ, instructions and login information
- Portal
 - ✓ Staff/Faculty: <https://sslvpn01.gmu.edu/telework>
 - ✓ Vendor: <https://sslvpn01.gmu.edu/consultant>

Using the VPN

➤ Options

- ✓ Web Bookmarks
- ✓ Files
- ✓ Terminal Sessions
- ✓ Network Connect

Web Bookmarks

➤ Standard Links

- ✓ Web Email and Calendar
- ✓ Mason website
- ✓ Patriotweb access

➤ Tool bar



➤ Adding

- ✓ Click on “+” in menu bar
- ✓ Enter Bookmark Name and URL
- ✓ Choose Display options
- ✓ Click on Add Bookmark
- ✓ Secondary Tool Bar



Web Bookmarks

➤ Click on Web Bookmark

- ✓ Window opens depending on preferences set
- ✓ Icon set will show on window



➤ Deleting or changing order

- ✓ Click on Panel Preferences
- ✓ Select Bookmark
- ✓ Choose “Move Up”, “Move Down”, “Sort by Name” or Delete
- ✓ Or use the “Delete” icon on the Bookmark toolbar

Terminal Services

- Telnet or SSH requested
 - ✓ Similar to Web Bookmarks

Network Connect

- Network must be specified in request
- Click on “Start”
 - ❖ Places user in specific IP space allowing access to restricted resources
 - ❖ Can be customized

Questions

➤ VPN Links

- ✓ Staff/Faculty: http://tsd.gmu.edu/net/Forms/F0021_A.html
- ✓ Vendors: http://tsd.gmu.edu/net/Forms/F0020_A.html
- ✓ FAQ: <http://tsd.gmu.edu/net/FAQ/vpn.html>
- ✓ Instructions:
http://tsd.gmu.edu/net/FAQ/vpn_instructions.html

➤ Email: nseng@gmu.edu